

Minutes



ADRC Governing Board Meeting

Tuesday, March 10, 2020 @ 1:00 PM
Menominee County Human Services
W3272 Wolf River Rd, Keshena WI 54135

Members Present: Richard Ferfecki, Kathy Gohr, Stephanie Holman, James Lowey, Forrest Perez, Leslie Peters, Joe Stellato, Terrie Terrio, Lynnae Zahringer

Members Absent: Quinton Bowman Jr

Others Present: Kim Wolfmeyer - ADRC Director, Nicole Korth - Information & Assistance Specialist, Patricia Mau - Elder Benefit Specialist, Liza Steffek - Dementia Care Specialist, Kristine Tuma - Fiscal Support Specialist, 1 community member

1. Call meeting to order.

Called to order at 1:00 pm by Chairperson Stellato.

2. Approve minutes from previous meeting.

Motion made by Ferfecki, second by Gohr, to approve the December 10, 2019 minutes. Lowey abstained. All aye. Motion carried.

3. Motion to deviate from the order of the agenda, if necessary.

No action taken to deviate from the posted agenda.

4. Introduction of new Governing Board members.

The ADRC Governing Board has 2 new members. James Lowey is representing the Menominee County Board and Stephanie Holman is representing the Oconto County Board. Introductions were made by all in attendance. Both members have a term of 3 years.

5. Introduction of Elder Benefit Specialist.

Patricia Mau is the Elder Benefit Specialist (EBS) for Shawano County. The roll of the EBS is to assist those 60 years of age or older who live in Shawano County with programs such as Medicare, retirement, Social Security Disability, FoodShare, and more. Patricia handed out her brochure to the Board. Anyone interested in speaking with Patricia may contact the ADRC at 1-855-492-2372.

6. Update on Governing Board member terms.

Four members on the Governing Board have completed their first three year term. They are all eligible to go on for an additional term. If any of these members are not interested in continuing

on to their second term, they can contact the ADRC Director and the process of filling the vacant position will begin.

7. Dementia Live Experience.

Liza Steffek, who is the ADRC Dementia Care Specialist (DCS), spoke to the Board regarding the Dementia Live Experience and the benefits of going through this simulation. The Dementia Live Experience is an interactive sensitivity awareness training to give individuals a perspective on what it may be like to live with dementia. Handouts with additional information were passed out to all Board members. The simulation was available for any members to participate in at the conclusion of the meeting if they wanted to try the Dementia Live Experience.

8. Discussion regarding the Music and Memory Program.

The Music and Memory Program is an evidence based program that focuses on using music to help those with Alzheimer's disease or other related dementias. This program uses music that is individualized to each person based on their likes. Studies have found that using music an individual listened to in their past reduces anxiety, helps with communication, and shows many other benefits. More information regarding the Music and Memory Program will be brought to a future meeting.

9. Update on changes to options counseling.

ADRC staff are required by the State to complete modules on options counseling. Any staff members who performs options counseling as part of their job duties also need to pass a test with a score of 80% or better. All ADRC staff who were required to test have taken the test and passed. The State recommended that Governing Board members may find it useful to complete module 1 of the options counseling training. After discussion, it was decided that the Board would like to participate in module 1. The link to this training will be sent to all members for them to complete at their convenience.

10. Notification of new IRIS (Include, Respect, I Self-Direct) agency to Family Care program participants.

Individuals who are currently enrolled in an IRIS program in this region received a letter from the State informing them that there is a new IRIS agency in the region. Advocates 4U LLC is the new agency. This region now has three IRIS agencies an individual may choose to enroll in. Individuals may choose to disenroll from one agency and enroll into another agency at any time. A packet of contact information for all Managed Care Organizations and IRIS agencies in the region was handed out to all Board members.

11. Discussion regarding ADRC Scorecard.

The State has created scorecards that compare the different IRIS agencies and the different Managed Care Organizations (MCO). These scorecards are handed out to customers during enrollment counseling to assist them with choosing the best agency that fits their needs. All Board members also received copies of the scorecards.

12. SAMS Report - Information & Assistance.

The ADRC Director presented information regarding customers served by ADRC staff. In the month of February of 2020, Information & Assistance Specialist (I&A) staff members had 1,275 contacts

with persons or organizations in our service area. Common topics discussed included home services, housing, public benefits and food resources.

13. Disability Benefit Specialist Report.

The ADRC Director presented information regarding the number of contacts the Disability Benefits Specialists (DBS) had in the month of February 2020. The DBS workers had 84 open cases. The most common assistance provided is assistance with the Social Security Disability application process and understanding benefits.

14. Aging and Disability Resource Center status report.

A list of all ADRC staff, job titles, and office locations was handed out to all Board members.

The ADRC put together a dental resource guide that outlines all dental options available to individuals in our region. All Board members received copies of this guide.

Steering the Skid is a 2 person play group that takes you through a scenario of a couple and how they are effected by dementia. The ADRC is working to offer Steering the Skid in our region. Once dates are finalized the information will be brought to the Board.

The ADRC Director is part of the State created Reinvestment Committee. This Committee met on March 3, 2020 regarding reinvestment strategies. The State is requesting additional funding for ADRCs. If additional funding is received, the Committee created a version of how the funding may be distributed to ADRCs. The funding formula consists of census information, health disparity, population served, and other variances. Extra funding may present additional opportunities to offer health promotion programs and expand systems. The reinvestment strategies were also discussed at the Directors meeting on March 4. More information will be brought to the Board as it becomes available.

February 27, 2020, the ADRC facilitated the All Agency meeting at the Shawano ADRC office. Many agencies attended including Economic Support, Adult Protective Services, Inclusa, Lakeland Care Inc., Connections, TMG, and Advocates 4U. Many topics were discussed including streamlining processes, MCOs creating safety plans for customers, and referral guidelines. The All Agency meeting is held quarterly.

The DBS workers will be offering free Medicare Basics classes throughout the region. The classes will be held on the following dates: April 8 at the Shawano Middle School, April 8 at the Wittenberg Community Center, April 15 at Shawano County Human Services, April 21 at the Oconto Municipal Building, April 22 at Gillett City Hall, and April 28 at the ADRC office in Oconto Falls. All Board members received copies of the flyers for these classes.

15. Per diem and mileage approval for 01/14/2020 Governing Board Orientation.

Motion made by Zahringer, second by Ferfecki, to approve the per diem and mileage for the January 14, 2020 Governing Board orientation. All aye. Motion carried.

16. Per diem and mileage approval for 01/30/2020 Governing Board Orientation.

Motion made by Terrio, second by Gohr, to approve the per diem and mileage for the January 30, 2020 Governing Board meeting. All aye. Motion carried.

17. Per diem and mileage approval for today's meeting.

Motion made by Terrio, second by Lowey, to approve the per diem and mileage for the March 10, 2020 Governing Board meeting. All aye. Motion carried.

18. Committee member comments or new business to be considered at a future meeting.

Music and Memory, Frontotemporal Dementia, Purple Angel Program

19. Set next meeting date.

The next tentative ADRC Governing Board meeting will be held on Tuesday, June 9, 2020, at 1:00 pm. The tentative meeting place is at ADRC office in Oconto Falls.

20. Adjournment.

Motion made by Gohr to adjourn the meeting. Second by Peters. Stellato adjourned the meeting at 2:01 pm.

Recorded by: Kristine Tuma, Fiscal Support Specialist